

CHRYSTIE STREET BALLET ACADEMY (CSBA) POLICIES, TERMS, and LIABILITY RELEASE

CLASS CANCELLATION: CSBA reserves the right, prior to the first class or after, to cancel a course due to insufficient registration, with full refund to the client for classes not taken.

REFUNDS/CREDITS: CSBA tuition fees are non-refundable. Requests for class credits must be submitted in writing. CSBA reserves the right to deny any request for a credit. No credits will be given for classes missed prior to the written request. Tuition fees are non-transferable.

MAKE-UP POLICY: Students are allowed and encouraged to make up missed classes due to illness, travel, severe weather conditions, etc. Up to three (3) make-up classes are allowed per student per school-year semester.* Make-up classes must be made in another age and level-appropriate class and are subject to availability. If make-ups are not available due to limited class times, no additional make up classes will be provided. All make-up classes must be scheduled in advance via email. Make-ups must be used during the course session in which the original class was missed (they do not roll over to the next semester.) Credits will not be awarded for missed classes. *Should a student have more than 3 absences due to covid-related illness or quarantine measures, the make-up policy can be extended, provided there is availability.

SEVERE WEATHER/EMERGENCY POLICY: (not applicable to online classes): Chrystie Street Ballet Academy follows the New York City Public Schools for school cancellations. If NYC Public Schools are closed due to severe weather conditions or otherwise, CSBA classes will also be cancelled. In the case of weekend classes, the director will make the decision based on public transit and travel conditions. Email notices as well as a notice on the website will be posted. No credits or refunds will be given for cancelled classes due to inclement weather conditions. Students are encouraged to make up the cancelled class. Make-ups for cancelled classes follow the above make-up class policy, and they are in addition to the 3 allotted make-ups for the semester as stated above.

STUDIO CLASSROOM POLICY: CSBA uniform (according to level) is required in all classes. Long hair must be pulled back neatly, and into a tight bun (for girls) whenever possible. Loose hair is not permitted. No loose jewelry, watches, wristbands, or other accessories are allowed in class. Chronic lateness will not be tolerated -- students must be ready to go by the time class begins. Cellphones brought into the studio must be silenced during class. Class interruptions will not be tolerated unless it is an emergency. Except in special circumstances (i.e. open class week,) parents and guests may not observe classes from inside the studio. With teacher approval, parents/guardians may exit the premises once their child is ready for class. Late pick-ups are strictly prohibited.

ONLINE CLASSROOM POLICY: Studio classroom policies above (i.e. CSBA uniform requirements, etc.) still apply. Students requiring adult supervision, and any student under the age of 10 years, MUST be accompanied by an adult during the class. That adult must be physically present and available to facilitate technical matters, to ensure the safety of the child, and to support the student in any matter that may become necessary during the class. Pre-Ballet and Ballet 1 students require extra attention and support from an adult, throughout the class. All participants are required to participate with video on Zoom (no non-video participants will be allowed.) Suggestions for best practices at home will be provided by CSBA upon enrollment.

MEDICAL RELEASE AND REASONABLE ASSUMPTION OF RISK:

By their very nature, all forms of dance, movement, fitness, and any other physical activity carry a risk of physical injury. The risk of injury includes minor injuries such as bruises and more serious injuries such as broken bones, dislocations, and muscle pulls. The risk also includes catastrophic injuries such as permanent paralysis or even death from landings or falls on the back, neck, or head. Dance, movement and fitness related courses, or any activity that involves motion, rotation, and height in a unique environment, carries with it a reasonable assumption of risk. Even under professional guidance and responsible instruction, this risk cannot be eliminated. Chrystie Street Ballet Academy (CSBA) is bound by law to inform all participants and/or their guardians of the risk involved in the activity of dance, movement, and other fitness related activities in general. Anyone participating in programs at CSBA must sign the notice on the application form and adhere to the safety rules governing CSBA.

In consideration for CSBA's acceptance of the enrolling student, and in consideration of the enrolling students' participation in CSBA classes or activities, those legally responsible for the named enrolling student realize the risk of injury involved, and agree to assume the responsibility for the said student, and further agree to save and hold harmless Chrystie Street Ballet Academy, LLC., its employees, studio locations, and all others concerned, and to indemnify them against loss, intending to be legally bound.

ASSUMPTION OF RISK AS IT PERTAINS TO IN-PERSON CLASSES/COVID-19:

The Novel coronavirus, COVID-19, has been declared a worldwide pandemic by the World Health Organization. COVID-19 is extremely contagious and believed to be spread from person-to-person contact. As a result, federal, state, and local governments, and federal and state health agencies recommend social distancing and have, in many locations, prohibited the congregation of groups of people. Chrystie Street Ballet Academy (CSBA) and the locations in which they are holding classes have put in place preventable measures to reduce the spread of COVID-19; however, CSBA cannot guarantee that you or your child(ren) will not become infected with COVID-19. Further, attending CSBA classes could increase your risk and your child's risk of contracting COVID-19. In consideration for CSBA's acceptance of the enrolling student, and in consideration of the enrolling students' participation in CSBA classes or activities, those legally responsible for the named enrolling student realize the risk of injury involved, and agree to assume the responsibility for the said student, and further agree to save and hold harmless Chrystie Street Ballet Academy, LLC., its employees, studio locations, and all others concerned, and to indemnify them against loss, intending to be legally bound. Further, I agree to inform CSBA if any COVID-19 infection or exposure should occur in my household or close contacts throughout the duration of the program.

IN-PERSON COVID-19 SAFETY REGULATIONS & POLICIES:

- **UNIVERSAL MASK WEARING:** Well-fitting masks must be worn at all times by all persons. We recommend the KN95 masks whenever possible. Children's masks should fit securely to their faces, with hair securely pulled back. Anyone without an appropriate face covering will not be allowed entrance into the building or class. No exceptions.
- **CHECK-IN:** Everyone entering the building will be required to check-in and fill out a COVID health questionnaire prior to their arrival, provided to you by CSBA. Temperature checks will be administered at check-in with a contactless thermometer. Anyone with a temperature of 100.0°F or above will not be allowed entrance.
- **DROP OFF/PICK UP:** Only one parent per child may enter the building for drop off and pick up. Parents/students may arrive up to 10 minutes prior to the beginning of their class, and parents may arrive up to 10 minutes prior to the end of class to pick up. Please, absolutely no late pick-ups. Parents may NOT wait on the premises during class time.
- **SOCIAL DISTANCING:** All visitors are expected to follow social distancing guidelines in all common areas of the building. Please be respectful and aware of those around you. Teachers will, to the best of their ability, maintain student distancing in the studio.
- **DRESSING ROOM/RESTROOM PROTOCOL:** No changing will be allowed in the dressing room/bathrooms. Students must arrive dressed in uniform under their street clothes. Belongings and

street clothes/shoes may be kept in the studio, spaced apart from other dancers. Parents should take young dancers to use the restroom before class begins.

- **NO EATING OR DRINKING IN THE COMMON AREAS OR STUDIO.** Students may bring a water bottle with them into the studio.
- **SANITIZING:** Hand sanitizer will be provided. Instructors will sanitize barres and any other frequently touched surfaces in the studio before each class.
- **VENTILATION:** Each of our studio locations has upgraded their filtering systems in accordance with NYS standards. Whenever possible, studio windows will be opened to increase fresh air flow.
- **STAY HOME IF YOU'RE SICK!** Please DO NOT come to class if you, your child, or anyone in your household is sick or has tested positive with COVID-19. You may schedule a make-up class for your child in the case they must miss class due to illness or quarantine.
- **CONTACT TRACING:** Please alert CSBA if your child or anyone in your household has tested positive for COVID-19 or has come into close contact with someone who has. If CSBA is made aware of any individual that has tested positive for COVID-19, we will immediately notify and cooperate with state and local health departments with contract tracing efforts, including notifications of potential contacts who had close or proximate contact with the individual, while maintaining confidentiality required by state and federal law regulations.
- **COVID-RELATED CLOSURES:** Should CSBA or its locations need to close either temporarily or long-term due to positive COVID cases or government-imposed shutdowns, all affected in-person CSBA ballet classes will be held instead on Zoom. No additional in-person make-up dates will be scheduled, and no refunds or credits will be issued. CSBA will follow NYS guidelines for temporary and long-term closures.

